



Domain pointing information

What is a domain pointing:

A domain pointing is when the client has an existing domain with a different host e.g. mweb and they want to keep their domain name and email accounts with the current host but want us, Kwikweb, to design the website and that our website shows on that domain name with the other host. Then we, Kwikweb, are only responsible for the website and not the domain name or email accounts or renewal of the domain name.

How to request a domain pointing to Kwikweb:

You request the upgrade as normal via the Client Management Portal, but you click on the option that says 'Point to the Kwikwap server'. We will then receive the request and email the client and consultant the details they will need to do the pointing. The client can then do the pointing themselves if they have access or they can forward it to their current domain host to do the changes.

The details client and consultant will receive regarding the pointing:

We will request that the client please inform the current domain host to point the www and @ A records to our server IP address. This is most commonly chosen to do by clients when doing a pointing. There is however another option that a few people might want to use, we then ask the client to change the Name Servers to our Name Servers (see below), this will mean that the website and email records will point to us. We will then also host their email accounts, but in this case if they want the website and email with us, they can just as well transfer their domain over to us, then they won't have the hassle of 2 hosting companies.

Domain details:

On a domain you get the A records, you get 3 main A records that we use on a domain:

1. www : This is when you type in e.g. www.domain.co.za
2. @ : This is when you type in e.g. domain.co.za
3. Mx : This is when you type in e.g. mail.domain.co.za (this is your email accounts)

So if you only want the website to work with us, you point the www and @ A records, but if you want website and emails with us, you can point the www, @ and mx records to us, but this is the same as changing the Name Servers on the domain (which is much easier)

Our Name Servers are:

Ns1.kwikwap.net

Ns2.kwikwap.net

Ns1.kwikwap.info

Please email domains@kwikwap.co.za for more information.